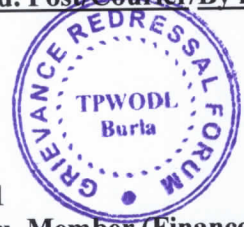


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/DED/ (Final Order)/

2272 (4)

Date: 31/12/24

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/828/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Khirode Bihari Sahu At/Po-Barkote Ps-Barkote Dist-Deogarh-768110		4141-1101-0032	9937420644
3	Respondent/s	S.D.O (Elect),Deogarh			Division D.E.D, TPWODL, Deogarh
4	Date of Application	21.11.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	21.11.2024			
9	Date of Order	31/12/24			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			


President

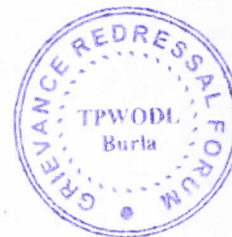
Grievance Redressal Forum
TPWODL, Burla

Place of Camp: ESO Office, Barkote, TPWODL, Deogarh

Appeared

For the Complainant- Khirod Bihari Sahu

For the Respondent - SDO(Electrical),Deogarh, TPWODL.



GRF Case No- BRL/828/2024

Khirod Bihari Sahu

At/Po-Barkote

Ps-Barkote

Dist-Deogarh

Consumer No-4141-1101-0032

VRS

SDO(Electrical),Deogarh, TPWODL.

COMPLAINANT

OPPOSITE PARTY

GIST OF THE CASE

Khirod Bihari Sahu has appeared in the hearing on Dt. 21.11.2024 at the camp held at ESO Office, Barkote and submitted a written complaint wherein he has stated about billing dispute- High billing & request to revise/rectify the same.

SUBMISSION OF OPPOSITE PARTY

The opposite party has not submitted any relevant documents except billing abstract from March 2001 to Oct 2024 in this case.

OBSERVATION

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-GP consumer having CD of 1KW with date of initial power supply on Dt.01.01.1990 as seen from FG/Samadhan App. The complainant has raised objection on billing dispute as mentioned in GIST with prayer to revise the bill. The opposite party has debited Rs.10200.52 towards defective period assessment from Aug 2021 to Nov 2021 and in all other periods Act bills were served basing on meter reding from time to time. The defective period assessment has done by opposite party as during the above periods PL bills were served hence, it is found that the opposite party has debited the above amount w.r.t Regulation & law in force.

The instance case petition is hereby dismissed as bears no merit.

Accordingly, the case is disposed of.

B.Mahapatra)

(Co-Opted Member)

Grievance Redressal Forum

TPWODL, Burla - 768017

(A.P. Sahu)

Member (Finance)

Member

Grievance Redressal Forum

TPWODL, Burla - 768017

A.K. Satapathy

(President)

Grievance Redressal Forum

TPWODL, Burla - 768017

1. Khirod Bihari Sahu , At/Po-Barkote , Ps-Barkote, Dist-Deogarh-768110
2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orerc.org under the "head "Cases-> "GRF".)

Place of Camp: ESO Office, Barkote, TPWODL, Deogarh

Appeared

For the Complainant- Khirod Bihari Sahu

For the Respondent - SDO(Electrical),Deogarh, TPWODL.

GRF Case No- BRL/828/2024

Khirod Bihari Sahu

At/Po-Barkote

Ps-Barkote

Dist-Deogarh

Consumer No-4141-1101-0032

VRS

SDO(Electrical),Deogarh, TPWODL.



COMPLAINANT

OPPOSITE PARTY

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(A.P. Sahu)

Member (Finance)

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A.K. Satapathy

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